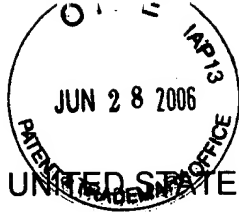


P19004.A30



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Robert R. BUSHEY et al.

Group Art Unit : 2179

Appl. No. : 09/578,904

Examiner : Xiomara L. BAUTISTA

Filed : May 26, 2000

Confirmation No. : 8391

For : METHOD FOR INTEGRATING USER MODELS TO INTERFACE
DESIGN

SUPPLEMENTAL COMPLETION OF RECORD

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

Further to the Office communication dated June 19, 2006, in which the Examiner indicated two documents submitted with the Completion of Record filed June 1, 2006 were not received, Applicants again resubmit the following document:

"A spoken language system for automated call routing," 1997 IEEE International Conference on Acoustics, Speech, and Signal Processing by G. RICARDI et al., AT&T Bell Labs.

Applicants respectfully submit that the second "article" that was crossed off the Form PTO-1449 submitted on June 1, 2006, which appears as "FIENER et al., 'Automating the Generation of Coordinated Multimedia Explanations'", is actually part of the following article:

M. MAYBURY, Intelligent Multi-Media Interfaces, AAAI/MIT Press, Cambridge, MA, 1993, Chapter 5: S.K. FIENER et al., "Automating the Generation of Coordinated Multimedia Explanations", which was acknowledged by the Examiner as being considered by initialing of the Form PTO-1449.

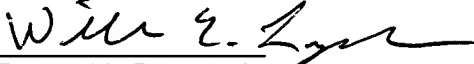
Again, Applicants note that both of the above-noted documents were brought to the Examiner's attention and a Form PTO-1449 was also previously provided. Applicants also respectfully submit that copies of these documents were provided with the Information Disclosure Statement filed on March 31, 2004.

Nevertheless, to complete the record, a copy of the first above-noted document is attached hereto and both of the above-noted documents are again listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants.

Applicants greatly appreciate the Examiner's cooperation and assistance in this matter.

Should the Examiner have any questions, the Examiner is invited to
contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Robert R. BUSHEY et al.


Bruce H. Bernstein
Reg. No. 29,027

William E. Lyddane
Reg. No. 41,568

June 28, 2006
GREENBLUM & BERNSTEIN, P.L.C.
1950 Roland Clarke Place
Reston, VA 20191
(703) 716-1191

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